**Kasper Denture Clinic**

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Hi Jay,

I am hoping you can help me. My husband got very sick a few years ago and was in hospital for 23 days on IV antibiotics. As a result of the antibiotics he began to lose his teeth - they were all root canaled and crowned but began to break off below the gum line. They started getting infected and one by one it spread from tooth to tooth. He ended up back in hospital last year with a very bad lung abscess caused from his teeth. The only solution they had was to pull almost all his teeth. They left 5 or 6 up top (I don't know why) and the dentist ordered a partial for the top and a full denture for the bottom. I'm not sure exactly when the dentist ordered these or from where we wouldn't have gone through the dental office. I'm guessing that my husband agreed to this while sick and on a lot of pain medication.

Needless to say they were terribly made and unwearable. My dental plan at work only covers new dentures once every 5 years. To make matters worse the dentist sold his practice, so there isn't anywhere we can complain and try to get replacements. My husband eventually lost his last 5 teeth one by one and just had the last one pulled about a month ago. He also had surgery for mandibular tori as well about 4-5 weeks ago. He could never get his bottom denture in at all as the pain was unbearable due to the tori.

Now I'm hoping you can help him. He has no teeth at all now and can hardly eat anything. He is so embarrassed he won't leave the house or visit friends. Our marriage has had no intimacy because his self-esteem is so low.

My husband suffers with bipolar disorder and I'm sure you can imagine how this impacts his mood.

He hasn't worked for 14 years since being diagnosed in 2003. His only income is CPP disability. I worked full time as a nurse until I was injured several years back and now only work as a part time unit clerk. I just can't afford to put out the money for new dentures. I hate to see him in so much emotional pain. His depression is getting worse and some days he won't even get out of bed.

Do you know of any program available to help with the cost? I have scoured the Internet but nothing is available or we don't qualify if there is any help.

Would you be willing to help? Can I pay you monthly? Would you be willing to discount the price at all?

I hate to ask it is not in my nature but I'm out of options.

I very much appreciate you taking the time to read this and would be most grateful for any suggestions, direction or help you are able to offer.

Warm regards,

After receiving this email Jason knew he wanted to help, he contacted Terry and had him come into the office for a consultation. Knowing the impact the situation had had on his life, Jason went ahead and agreed to do the case at no charge to the patient. A complete set of Equilibrated SEMCD suction dentures were fabricated for Terry. Terry was a pleasure to have in the office and we couldn’t be happier with the outcome.